

Contact Details for REC Retail Bond (54 EC Capital Gain Tax Exemption Bonds, Tax Free Bonds and Infrastructure Bonds)

A. Important Links for 54 EC Capital Gains Tax Exemption Bonds

1. [For Queries pertaining to Allotment Status](#)
2. [Bank Details for Making RTGS/NEFT Payment\(652 KB\) PDF](#)
3. [List of collection Branches and escalation matrix for REC 54EC Bonds\(776 KB\) PDF](#)
4. Queries regarding procedures: <https://recindia.nic.in/Forms>

In case of any unresolved queries investors can feel free to contact our Registrar and Transfer Agent/REC Limited.

Before raising any query, investors are advised to keep the following things handy:-

- Folio No/DP ID - Client
- ID/Application Number/PAN.

Further in case investor emails to RTA/REC, the same must be quoted in all correspondence for faster response.

B. Register A Query/Complaint Online

Investors can raise a ticket for any issues pertaining to 54EC and Tax-Free Bonds at the following link: [http://ris.kfintech.com/clientservices/recfeedback/\(380 KB\) PDF](http://ris.kfintech.com/clientservices/recfeedback/(380 KB) PDF)

For any queries pertaining to Infrastructure Bonds please refer to Point E.

C. Registrars for REC 54EC Capital Gain Tax Exemption Bonds & Tax-Free Bonds

Contact Details:

Toll Free No – 1800 309 4001 (Monday-Friday: 9:00 AM to 7:00 PM)

Email - einward[dot]ris[at]kfintech[dot]com

For Allotment Status / Bond Certificate /Demat Related Queries	For Post Allotment/ Interest/redemption/transmission etc. Queries
Mr. A T Ravi Kiran	Mr. Brahmanandam
Email ids: <ul style="list-style-type: none">• ravikiran[dot]at[at]kfintech[dot]com• n[ithin[dot]bandaru[at]kfintech[dot]com	Email ids: <ul style="list-style-type: none">• brahma[dot]k[at]kfintech[dot]com• tejasvi[dot]dasari[at]kfintech[dot]com

<ul style="list-style-type: none"> • surya[dot]nallabothula[at]kfintech[dot]com • einward[dot]ris[at]kfintech[dot]com 	<ul style="list-style-type: none"> • bhaskar[dot]gopu[at]kfintech[dot]com • einward[dot]ris[at]kfintech[dot]com
<p>First Escalation: williams[dot]r[at]kfintech[dot]com</p>	<p>First Escalation: gopalakrishna[dot]kvs[at]kfintech[dot]com</p>
<p>Second Escalation: murali[dot]m[at]kfintech[dot]com</p>	<p>Second Escalation: govu[dot]nagesh[at]kfintech[dot]com</p>

Address:

(Unit: REC – 54EC/Tax Free Bonds)
M/s KFIN Technologies Ltd.
Ground Floor, Karvy Selenium Tower B,
Plot No. 31 & 32, Financial District,
Nanakramguda, Serilingampally Mandal
Hyderabad 500 032.

D. REC In-House Investor Cell

Investors can also choose to contact REC for any queries.

Toll Free Number: 1800 180 2992 (For Any Queries) (Monday to Friday: 10 AM to 6 PM)

Email Ids: investorcell[at]recl[dot]in, recbond[dot]delhi[at]gmail[dot]com

Address: Plot No I-4, A Block - 2nd Floor, Retail Bond Division, REC World Headquarters, IFFCO Chowk, Sector-29, Gurugram – 122001

E. Registrar for Infrastructure Bonds allotted under Series-I (FY 2010-11) & Series II (FY 2011-12)

Contact: Mr. Sanjay Rastogi

Phone: 011-29961281/ 011-29961282/ 011-29961283

Email: recbonds3[at]gmail[dot]com, recinfrabonds[at]gmail[dot]com

First Escalation: spgupta123[at]gmail[dot]com

Second Escalation: punit[dot]mittal8[at]gmail[dot]com

Please share a copy of the bond certificate with every query.

Sometimes the phone connections of the RTA may be busy due to heavy load, in such

cases investors are advised to email
their query in detail and provide atleast 2 working days for the RTA to respond.

Address:

M/s Beetal Financial & Computer Services (P) Ltd.

Beetal House, 3rd Floor,99 Madangir,

Behind Local Shopping Centre,

Near Dada Harsukhdas Mandir,

New Delhi-110062